

Welcome to the OVH support page

Getting Started

- : IndexScenario :: Presenting OVH's different offers. No matter what you need, OVH has an offer that will suit your profile.
- : OvhCodes :: How to use codes you've received by email

Administration

- : ContactSupport :: How to contact our support?
- : NicHandle :: All you need to know about the NIC-handle (User name / client identification).
- : LostFound :: Did you forget your password? or login?
- : SpamEmail :: Problems with spam

Orders and Procedures

- : OrderaService :: How to order an OVH service.
- : OfferChange :: How can I change my offer?
- : AllAboutPayments :: Methods of payments
- : TradeTransfer :: Modifications and transfer orders.
- : Intervention :: Paid interventions done by OVH technicians
- : TradeTransmission :: Domain changes: procedures and prices.
- : TransmissionFRDomain :: Procedure of a .fr domain transmission.

Manager

- : ContactServicesManager :: Services offered by OVH (via the manager)
- : DomainServicesManager :: Services offered by OVH (via the manager)
- : HostingServicesManager :: Services offered by OVH (via the manager)
- : DedicatedServicesManager :: Services offered by OVH (via the manager)
- : EmailManager :: Services offered by OVH (via the manager)
- : ManageManager :: How to administer your services in OVH Manager?
- : ManagerStreaming :: How to configure streaming in the manager?
- : Soapi :: How to use Soapi?

Domains

- : NewDNSServer :: New DNS servers since February 2007
- : GeneralPublicDomain :: How does it work? What is the point a having a domain? and hosted in OVH?
- : DomainTransfer :: Questions concerning the transfer or renewal of a .com, .net, .org
- : QuickFix :: Updates and Current Problems
- : DomainInaccessible :: Problems with a domain
- : DomainTransferGtlds :: The registration, transfer and renewal of .com, .net, .org.
- : IncomingTransferUK :: How to transfer a .uk domain to OVH?
- : DomainTransferComNet :: Procedure to transfer your .com/.net domain to OVH.
- : IncomingDomainTransferOrg :: Procedure to transfer your .org domain to OVH.
- : RelaunchIncomingTransferGtlds :: Procedure to relaunch your transfer request for your .com – .net – .org –

- .biz – .info domain to OVH.
- : OutgoingDomainTransferOrg :: Procedure to transfer your .org domain name to another Registrar.
- : CnameField :: How to create a Cname Field?

Free Services that OVH Offers

- : DnsandHost :: Manage hosts, dynhost compatible with "DynDNS"
- : FreeRedirection :: Everything about the Free redirections.
- : OVHModules :: All about modules that you may install on your hosting
- : Geolocalization :: All about geolocalization and geographic IP
- : GeolocalizationHosting :: All about geolocalization for hosting
- : CreatingHost :: How to configure Hosts?

E-mail Services

- : Smtppop3Imap :: The definitions of the services
- : MxPlan :: All the e-mail services (without web hosting)
- : AllEmailOVH :: Everything you need to know to use your e-mail at full capacity.
- : AllWebMail :: How to use OVH webmail.
- : EmailProblems :: Everything about the problems you may encounter.
- : EmailConfiguration :: Configure a pop3/imap client
- : EmailQuota :: Everything about your e-mail quota.
- : YourEmailServer :: How do I put the DNS on the proper mail server?
- : EmailConfigVerification :: Is my domain's e-mail correctly configured and ready to use?
- : ConfigureCatchAll :: How to configure Catch-all?
- : MailingList :: How to manage your mailing list?

Web Hosting

General

- : IntroHosting :: Introduction to web hosting services
- : Subdomain :: How to use a sub-domain?
- : BackUp :: All the backups on the Plans and GP.
- : MyWebsiteOnline :: How to up load your web site?
- : MessageOkillerd :: Everything about OKillerd
- : MultiDomain :: Multiple domains on one hosting
- : PointingToDNS :: How to direct your domain to a plan/gp?
- : SshTelnet :: How to access to SSH or Telnet?
- : CronHost :: How to automatically execute scripts on the web hosting service (on crond)?
- : SecurityCapacity :: How to change from High Capacity option to High Security option?
- : MainDomainChange :: Change of the main domain in your hosting service.
- : MoreBandwidth :: How to order more traffic for a shared hosting?
- : SaveSite :: Do you carry out backup of my website?

Web

- : Htaccess :: Everything about .htaccess.
- : HtaccessProtection :: How to protect directory access with authentication?
- : AllAboutPhpMyAdmin :: Everything about phpMyAdmin.

OVH

- : [ModifyPhpMyAdmin](#) :: phpMyAdmin access modifications.
- : [InternalServerError](#) :: Errors arising from script executions.
- : [SiteSecurity](#) :: How do I protect my site from hackers?
- : [WebRequests](#) :: All about web requests.
- : [SslOnHosting](#) :: SSL access to web hosting
- : [HowToInstallModules](#) :: All about module installation.
- : [OverQuotaWeb](#) :: What is a web request?

Php

- : [PhpInOvh](#) :: Some PHP shortcuts.
- : [ConfigPhp](#) :: Modification of some variables in php.ini
- : [Php5InOvh](#) :: Few Php tips

Transferring Files (FTP)

- : [UsingFtp](#) :: How to use FTP?
- : [AllAboutFTP](#) :: Everything on how FTP works with OVH. Using the service and possible problems.
- : [UsingSFtp](#) :: How to transfer files securely through OVH.
- : [FtpFileZilla](#) :: How to use Ftp FileZilla?
- : [TransferFtp](#) :: How to transfer files via FTP?
- : [Downloadfiles](#) :: How to download files?
- : [AnonymousFTP](#) :: All about Anonymous FTP for Plan line
- : [MultiFTP](#) :: All about multi-FTP for Plan line
- : [FTPproblems](#) :: Frequently Asked Questions about FTP problems

Database My SQL

- : [WhatIsDatabase](#) :: What is a database?
- : [BaseMySQL](#) :: All the services included in MySQL
- : [CantConnectToLocalMySQL](#) :: Can't connect to local MySQL server through socket '/var/lib/mysql/mysql.sock'
- : [DatabaseSize](#) :: Explanations about the SQL database size
- : [HowToCreateBase](#) :: How to create a database via the Manager?
- : [SaveBaseMySql](#) :: Saving MySQL database
- : [BackupBaseMySQL](#) :: How to make a backup of a database?
- : [OptimizeYourBase](#) :: How to optimise your base?
- : [ChangeMySQL5](#) :: Change form MySql 4 to MySql 5
- : [BaseMySQL](#) :: Using MySQL databases
- : [HowToCentralizePhpMyAdmin](#) :: How to centralise the PhpMyAdmin? access on an old OVH installation
- : [ImportBase](#) :: How to import a database?
- : [ImportExportBase](#) :: How to import and export a MySQL database?
- : [UseFullCaseMySQL](#) :: Interface with MySQL
- : [CreateModifyDeleteTable](#) :: How to create, modify and delete a table in a database?

Streaming video and audio

- : [UsingRealAudio](#) :: How to apply Real Audio to the site.

High Security

: BackupsOnPlanWeb :: Backups of web contents

Statistics

: UrchinStatistics :: Information concerning Urchin statistics

: WebLogs :: All statistics for web hosting

Dedicated Servers

Manuals concerning all distributions

General

: BandwidthServer :: How to check the bandwidth of my server?

: ServerMonitoring :: How to be notified of alerts on my server?

: LaunchServices :: How to properly launch the services: ssh, telnet etc.?

: RebootMyServer :: How do I reboot my server?

: PersonalisedReverse :: How to personalize the reverse IP of your dedicated server?

: CronDedicated :: Automatic Tasks. How to execute automatic scripts on the dedicated server (on crond).

: RealTimeMonitoring:: All about RTM.

: NetworkScanning:: Scanning of network.

: ManageDomainOnDedicated :: Managing a domain on a dedicated server.

: FireWall :: What is it?

: SmartMonTool :: How to use it?

: IpAlias :: Configuration of an additional IP address.

: QmailAdmin :: Managing your email on a dedicated server

: IpFailover :: Use of IP Failover

: ConfigureFiltersOnServer :: What type of filtering to choose?

: InstallWebsiteOnDedicated :: How to install a domain on the dedicated server?

: SubDomainInstallOnDedicated :: How to install a sub-domain on the dedicated server?

: RecompileSofts :: How to recompile software on the dedicated server?

: ServiceStartup :: Start-up of application with server set up.

: InstallServerIrcd :: How to setup an IRCd.

: DedicatedCron :: Automated tasks. How to automatically run a script on a dedicated server (in crond)?

: TimeServer :: How to update the time of my dedicated server?

: DedicatedUsefulInfo :: You just have ordered a dedicated server? Here is some useful information.

Virtualisation

: BridgeClient :: IP Failover and RIPE configuration for Virtualisation

: IpFailover :: Use of IP Failover

: IpAlias :: Configuration of an additional IP address.

SSH

: SshOnDedicated :: How to connect to the server with SSH?

: InstallOvhKey :: Installation of SSH key.

: ShellBash :: A couple of commands for managing the server with Shell Bash.

: PasswordDedicated :: How to modify passwords on a dedicated server?

: UsingPutty :: Putty user guide.

Linux Kernel

- : IntroKernel :: Presentation of the kernel. Different methods of using kernels on OVH servers.
- : KernelNetboot:: How to start server from the OVH kernel form the network?
- : KernelInstall :: How to install kernel and boot your server from the hard disk?
- : KernelMethods :: Different methods of use on an OVH server

Administration

- : BasicAdministration ::Basic information concerning the server administration.
- : AdvancedAdministration :: Advanced administration of the dedicated server.
- : BasicToolsManual :: Description of the basic tools

Windows 2003 Dedicated

WinpeRescuePage :: Even if you do not have access to a TSE server, this mode allows you to WinPE Rescue work on your machine.

TSE role installed with Microsoft CALs (Client Access Licenses)

Administration Infra OVH

Virtual Rack

- : VrackLoadBalancingACESimple :: Simple Loadbalancing Cisco ACE configuration
- : Vrack :: What is a Vrack and its configuration

Cisco ASA Firewall

Security

- : HackedMachine :: When the server has been hacked?
- : SemiHackedMachine :: A hacked server without serious consequences.
- : ReleasePatch :: How to install patches and releases?
- : RecoverBackupData :: How to recover data from the backup?
- : SMART :: Self-Monitoring, Analysis, and Reporting Technology.
- : VirusOnMachine :: Infected server.
- : RecoverDatasBackup :: How to recover data from a backup?
- : ReinstallServer :: If you need to reset everything up from the beginning...

LINUX

- : ApachePhpMySqlInstallation :: Installation of Apache, Php, MySql? on Linux

WINDOWS

- : AccessWindows :: Access to your Windows server via TSE.
- : InstallSiteWindows :: Install a domain on Basic or Pro Windows.

Easy Streaming

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- : StreamingGeneralities :: Service & offers description, how to choose...?
- : StreamingShoutcastInstallation :: How to set-up your streaming offer from your manager?

Redhat 7.2 – Release 1 OVH

Webmin & OVHm

- : WebminUserGuide :: How to start and understand Webmin...
- : OvhmUserGuide :: Introduction, explanations and FAQ about the OVHm Manager.
- : ServerSettingWebmin :: Webmin Server Setting
- : UsersGroupsWebmin :: Create new user, quota disk...
- : WebminOther :: Webmin other users
- : OvhmModuleInstallation :: How to install or re-install Ovhm?
- : OvhmSubDomainAdd :: How to install a sub-domain on your dedicated server?

DNS

- : ConfigDNSDomainDed :: Configure a domain's DNS designated to be on a dedicated server.
- : InstallSecondaryDNS :: How to add my domain onto an OVH secondary DNS server: ns.ovh.net ?

EMAIL

- : SqWebMailPresentation :: How to receive and read your emails from the webmail of your server?
- : InstallSqWebmail :: How to install SqWebMail?
- : QmailQueueFull :: How to diagnose that the / partition is full due to Qmail queue and how to solve the problem?

APACHE

- : ApacheIntroduction :: How to begin with Apache
- : ApacheServer :: How to install Apache Server
- : WebminApacheServer :: How to create a new virtual server

BIND

- : ManualBindServer :: Introduction of Bind Server
- : WebminBindServer :: Introduction of Webmin Bind Server

Extranet Group Work

General

- :OvpnGeneral :: Information about distribution

Ubuntu

- :UbuntuDeskGeneralities :: Presentation of Ubuntu Desktop Distribution.

Rescue Mode

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OVH

: RescueMode :: Starting server in Rescue mode.